

INTEGRATED CARE PARTNERSHIP

12 MARCH 2024

HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE STATEMENT ON INTEGRATED CARE STRATEGY

The Health Scrutiny Committee for Lincolnshire supports the draft Integrated Care Strategy, including the five strategic enablers, which in turn are supported by themes. The Committee recognises that the strategy will be delivered by all partners across health and social care.

During the Committee's discussion on the draft strategy, several individual comments were made and some of these are highlighted below:

Strategic Enabler 3 - Personalisation

Strategic Enabler 3 – Personalisation includes a theme *Making Decisions Together and "What Matters to You" Conversations*. The Committee would like to stress the importance of service user, including patient feedback, in all health and care services, not just specifically focused on each service user's own care and treatment, but generally so that the views of service users can be fully taken into account in the development of all services. Ideally, as many opportunities as possible should be used to obtain feedback.

Strategic Enabler 5 – Data and Intelligence

In Strategic Enabler 5 – Data and Intelligence, there is a statement: *'Our data is further enhanced by broader intelligence and insights from published evidence, expert opinion, communities and people'*. Further to the above comment on Strategic Enabler 3, the Committee would like to emphasise that as part of the broader insights from communities and people, service user feedback is fully taken into account as part of the data and intelligence gathering processes.

Deliverability and Capacity

The appointment of a system responsible officer and a delivery lead for each strategic enabler is recognised as a means of monitoring progress. Looking forward, there are some concerns on the overall capacity of health and care services, because of the challenges of recent years, to contribute fully to the delivery of the priorities.

Voluntary Sector

The importance of the voluntary sector in delivering the priorities is acknowledged and welcome, but in certain cases some voluntary organisations have been struggling themselves, and in several cases cannot offer the services, which were on offer prior to the pandemic.

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